

10.15. TROUBLESHOOTING HINTS FOR THE CF CARD ERROR

The following ERROR No. will be displayed on the Camcorder LCD Monitor or EVF Monitor when an Error occurred.

ERROR No.	Error Description	Possible solution
U11	CF Card is not formatted. OR CF Card is not in DOS FORMAT.	Format the CF Card in a Windows PC. If still NG, the CF Card is defective. Use a new CF Card. ↓ Still NG May be caused by bad contact between CF Card and IC504(Camera/DSC Microcontroller.) Check following items and repair if necessary. · CF Card Connector Unit(Ref No. 218) · IC504(Camera/DSC Microcontroller) · Soldering on signal lines between IC504 and FP13 (Pin 3, 5, 7, 9, 11, 13~23, 26~36, 38) on the Main C.B.A.(There are some 100 ohm resistors(R524,R525, etc.))
U12	CF Card Format Error 1 (May be caused by interruption, such as AC OFF, or removal of the CF Card during accessing the system area of the memory address.)	Format the CF Card in a Windows PC. If still NG, the CF Card is defective. Use a new CF Card.
U13	CF Card Format Error 2 (May be caused by interruption, such as AC OFF, or removal of the CF Card during accessing the system area of the memory address.)	Check the CF Card for error, and correct the error using the "SCAN DISK" function of a Windows PC. If still NG, format the CF Card.
U14	Communication Error (CF Card <--> Camcorder)	<pre> graph TD A[Install a new CF Card in the Camcorder.] --> B{Does the camcorder work OK?} B -- OK --> C[Caused by CF Card error. Format the original CF Card. If still NG, the original CF Card is defective. Use a new one.] B -- NG --> D[May be caused by IC504 (Camera Microcontroller) malfunction. Replace IC504 on the Main C.B.A.] </pre>
U15	No CF Card Memory	Delete the data in the CF Card which was recorded by other compatible products. OR Use a new CF Card.
U16	Captured image (ctg folder) limit exceeded (Max. 215 folders)	Delete the data in the CF Card which was recorded by other compatible products. OR Use a new CF Card.
U17	Captured image (JPEG file) limit exceeded (Max. 699 files)	Delete the data in the CF Card which was recorded by other compatible products. OR Use a new CF Card.
U30	Error other than above	May be caused by IC504 (Camera Microcontroller) malfunction. Replace IC504 on the Main C.B.A.

Note: When the CF Card Connector Unit connector is disconnected from FP13 on the Main C.B.A., "NO CF CARD" appears on-screen. Connect the CF Card Connector Unit connector firmly.